

1. Check your pre-requisites:

- You should have an active AUBnet account. If your account is not active, [click here](#).
- If you are a new student, you should complete your course pre-registration procedure.
- You should have a supported Operating System:
 - For Laptops: Windows XP SP1 & SP2, Windows Vista, Windows 7, Windows 8, Windows 8.1, and Mac OSX 10.3.3 or higher (Other OS may work but they are not tested)
 - For Mobiles and Tablets: Android 4.0 or higher, iOS 2.0 or higher, Windows Mobile 5.0 or higher, Symbian OS 8 (For Nokia) and Windows 2003 CE
- Your device must have an operational wireless network card compliant with:
- IEEE802.11b/g/n, IEEE802.1x, WPAv2 (WPAv1 is supported but strongly not recommended)

2. Subscribe and Configure Your AUB Wireless Connection:

- Connect to the **AUBsubscription** wireless network (1 in the figure)
- Open your browser and go to the link below: (Your browser might automatically redirect to the page)

<https://aubsub.aub.edu.lb:5557/802.1x>

- Authenticate using your AUBnet user name and password.
- Read carefully AUB "Code of Conduct for Users of Computing Systems and Internet Services".
- Select the "I agree" option if you agree with AUB "Code of Conduct for Users of Computing Systems and Internet Services".

- Enter your AUB ID barcode OR birth date.

- Proceed with the guide to configure your device.

Note: If this is the first time you do this, you need to wait for 20 minutes after finishing step 1 in the guide

- **When finished:** disconnect from **AUBsubscription** (1 in the above figure) and connect to **AUBdot1x** (2 in the above figure)
- Enter your username/password (if it doesn't work, try putting "WIN2K\" before your username in the username field – Ex: WIN2K\abc00)



3. Support

If you are having problems with the configuration, please visit one of the nearest support desks for getting help. You can also contact us by email: it.helpdesk@aub.edu.lb

Faculty	Location	Phone	Daily Schedule
All Students	Vandyck Hall, IT Helpdesk offices, basement floor	2260	8 am - 1 pm
All Students	Jafet Library – Ground Floor – Facing Lab	2627	11 am - 3 pm & 5pm - 7pm
All Students	Vandyck Hall – Computer Lab	2241	7:15 am - 6:15 pm
FAS only	Nicely 109	3815	Summer 1 pm - 3pm Winter 3 pm – 5 pm
FAS only	Nicely 308	3815	10am – 12 pm
FHS only	Van Dyck – Room 209	4611	Summer: 1 pm – 3 pm Winter: 3 pm – 5 pm
FEA only	Raymond Ghosn Building – Room 306.1	3435	10 am – 1 pm
OSB only	OSB – OSB Building Basement – IT Head End	3782	10 am – 1 pm
OSB only	OSB – OSB Building Basement – IT Head End	3941	5 pm – 8 pm
SON only	Hariri School of Nursing – Computer Lab	5978	8 am – 11 am
FAS only	Agriculture Wing A, Dean's Office, IT Support Office	4425	10 am – 1 pm

Important Notes:

- IT Service Desk agents will only provide help with the configuration once students have tried to **configure their devices themselves**.
- IT Service Desk does not support personal devices except in configuration.
- Laptops are given higher priority over other types of devices in wireless configuration.
- Configuration for Phones and PDAs is done according to the manuals present online.

Additional Tips:

1. If you have **forgotten your AUBnet password**, you can reset it by going to one of the above offices. Make sure you have your **AUB Student ID** with you.
2. If you have **forgotten your AUBnet username**, you can look it up in the AUB Directory website (accessed from the computer labs) by searching for your name.

Note: **AUBsis** ID and pin code are different from your **AUBnet** username and password.